



Community Advisory Committee
Meeting Minutes
August 20, 2015

Present: Membership- Kristine Kredba (Directions), Blake Chersinoff (VPD), Jean Budden (St. Andrew's-Wesley United Church), Jenette MacArthur (Kettle), Janet Smith (Kettle), Charles Gauthier (DVBIA), Eliza Li(BC Housing), Veronica Page (WESN)

Regrets: Nicki McGregor (Directions), Callum Scott (Directions), Aleya Trott (WECH CPC), Sheryl Williamson (WECAN)

1. Review and Approve previous minutes
 - a. Approved as recorded
2. Old Business from previous minutes
 - a. 1160 Burrard Concerns- discussion around timelines and responses to date re: Medical building concerns about street activity around their property.
 - i. No issues arisen from Kettle or Directions roams
 - ii. VPD had two site visits with Kris Barski who does not seem open to solutions offered by VPD
 - iii. VPD does bike patrols and walks in alley and reports no loitering; some graffiti is being painted out by 1160 Burrard but not the graffiti in stairwells
 - iv. Kristine with Directions offered SYJA program may be able to provide cleaning services (graffiti removal). Debbie with Directions will be advised by Kristine to arrange meeting with Kris Barski
 - v. Janet and Damian to craft a response letter to bring forward to City for them to finalize and issue to 1160 Burrard
 - b. WE Senior's Network invited to become CAC member and is in attendance this evening
3. The Kettle, Directions and Partner Update
 - a. Directions
 - i. Drop in usage has spiked including Quebec quoi youth and those under 19 years
 - ii. Huge rise in trans youth numbers utilizing drop in between midnight and 8am
 - iii. Fentanyl – Youth are reporting either having witnessed OD's or experiencing it themselves. Youth are quite afraid of the trend. Directions will hold Naloxone training on Sept. 3rd for the youth and provide Naloxone kits
 - iv. VCH has approved for 3 more needle sweep routes for SYJA



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- b. VPD
 - i. Increased calls also seasonal- calls for one block radius steady month over month
 - ii. Needle count app is now available to download on I-Tunes
 - c. BC Housing
 - i. New resource available through ICY: HPP rent subsidies for private market.
 - d. St. Andrew's-Wesley Church
 - i. No concerns
 - e. DVBIA
 - i. Downtown ambassadors homeless count covers a 90-block area, including Kettle on Burrard
 - ii. Incidents of aggressive panhandling and drug exchanges are down
 - iii. Sleeping rough outside has increased causing business owners to contact DVBIA
 - iv. Charles will offer these updates at each meeting
 - f. WE Senior's Network
 - i. Veronica introduced herself as outreach person to caretakers and building managers. Her role is to educate both tenants and property caretakers of the RTA in order to mitigate any issues that may arise
4. Successes
- a. Directions
 - i. 10th floor tenant success story – Very street involved, addicted, no family involvement, in abusive relationship and was resistant to help. This tenant is now connected with father and their social worker; off drugs and soon to get off methadone. They are proud to have their home.
 - b. Kettle
 - i. Joint success of Directions and Kettle – 33 year-old male who has lived on the streets for over 20 years and was a Directions client as a youth has been housed at KOB for two months along with his two dogs. He is sleeping inside and cooking and visits the 3rd floor common area to utilize the phone and grab a coffee.
 - ii. Supportive Start offered bra fit clinic for six tenants to try on and receive their properly fit undergarments. The women's response was very grateful and positive.
 - iii. KOB's first bus outing was a huge success. Picnic, games and hikes were enjoyed by 10 tenants at Cates Park on North Shore.



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5. Community Impact Notifications received by The Kettle or Directions
 - a. Aug. 7 - Kettle received email from Davie Village Community Garden's manager, Wayne King, regarding Kettle tenant digging up plants, taking vegetables and being verbally abusive, including homophobic remarks when confronted by gardeners. Tenant was given a warning letter regarding our Good Neighbor Policy. For numerous factors inside and outside of the building the tenant has received an eviction notice.
 - b. Aug. 7 – Received an email from Burrard Hotel Security manager, Glen Watts, regarding one of our tenants involved in a verbal altercation with another male in front of the hotel entrance. When confronted by Burrard Hotel security, tenant then turned his aggression towards hotel staff before eventually returning to Kettle building. Glenn spoke with Kettle security about the incident. Tenant was eventually taken to hospital to receive treatment. Subsequent meeting was held with tenant and his medical, support team, and Kettle management in order to avoid this type of incident from happening again.
 - c. Directions has no complaints
6. Status Report and review of any unresolved complaints
 - a. 1160 Burrard- ongoing as noted
7. Other Business
 - a. Minutes of the Community Advisory Committee meeting minutes are now posted on The Kettle's website and available for viewing by the public at www.thekettle.ca under Our Programs- Housing Services- Kettle on Burrard building.
8. Next Meeting
 - a. Next meeting to be held Kettle on Burrard 3rd floor boardroom on Tuesday, October 20, 2015 5-6 pm.