



Community Advisory Committee  
Meeting Minutes  
June 11, 2015

Present: Membership- Calum Scott (Directions), Blake Chersinoff (VPD), Barb Martens (VPD), Laurie McGrath (WE BIA), Jean Budden (St. Andrew's- Wesley United Church) Damian Murphy (Kettle), Sheryl Williamson (WECAN), Bart Newman (ICY), Charles Gauthier (DVBIA), Edna Cho (City of Vancouver)

Regrets: Nicki McGregor (Directions), Eliza Li (BC Housing), Aleya Trott (WECH CPC), Janet Smith (Kettle)

1. Review and Approve previous minutes
  - a. Approved as recorded
  
2. Old Business from previous minutes
  - a. 1160 Burrard Concerns- discussion around timelines and responses to date re: Medical building concerns about street activity around their property.
    - i. Calum distributed the timeline of communications between Directions and 1160
    - ii. Directions and Kettle reaffirmed perimeter checks ongoing- several recent instances of loiterers being report to non-emergency
    - iii. Area behind the building remains vulnerable to trespassers and inviting to loiterers
    - iv. VPD did a site review under CPTED (Crime Prevention Through Environmental Design)- as of two weeks ago things remain unchanged
    - v. City crafting a formal response
    - vi. Recommendation that a mail out goes to ever business and resident in the building to ensure tenants are aware of ongoing dialogue
  
  - b. Recommendation to approach WE Senior's Network outstanding. Damian Murphy will approach with invitation.
  
3. The Kettle, Directions and Partner Update
  - a. Directions
    - i. Number of visits lessening during the day (seasonal)but still high at dinner time (45-60)
    - ii. Perimeter checks all good for the last couple of months
    - iii. 10<sup>th</sup> anniversary fundraiser "Night in the Life" coming up on Oct. 16<sup>th</sup>- more info to be out soon



Community Advisory Committee  
Meeting Minutes  
June 11, 2015

- b. City of Vancouver
    - i. Edna Cho interim city representative as Genvieve no longer with the City. Replacement to be named soon
    - ii. Debbie Anderson Eng from the City is leading the response to 1160 Burrard
  
  - c. VPD
    - i. Calls for service on an upward trend the past two months. Detailed analysis reveals the spike in calls related to one tenant who has recently left the building
    - ii. Increased calls also seasonal- calls for one block radius steady month over month
    - iii. Suggested a coordinated response to 1160 Burrard is necessary
  
  - d. ICY
    - i. Some movement of youth within the ICY floors. New referrals for empty suites to have interviews soon
    - ii. New office is quite busy with drop-ins. Phone line available for assistance until 8 p.m. Drop in hours 2:30-6 p.m. Plans to extend evening drop in hours as they are busy
  
  - e. Kettle
    - i. One year anniversaries for staff and tenants at the building
    - ii. Tenant group stabilizing and 90% remain from initial allocations
    - iii. Most turnover is on the ICY floors
4. Successes
- a. Directions
    - i. 10 year anniversary this year as mentioned earlier
    - ii. 10<sup>th</sup> floor going well with all suites occupied. Engagement in the program going well
  
  - b. Kettle
    - i. Kettle on Burrard is celebrating one year anniversary of the opening of the building



Community Advisory Committee  
Meeting Minutes  
June 11, 2015

5. Community Impact Notifications received by The Kettle or Directions
  - a. April 28<sup>th</sup>- Kettle received email from Granville CPC alerting us to the fact that a homeless person who had been sleeping behind 1144 Burrard was the subject of a complaint from building management and could be at risk of trespassing. CPC aware that Kettle is working with this person to get them inside
  - b. April 28- Received a complaint via Street to Home that a neighbour in the London apartments had complained about skateboarders doing stunts on a metal railing at the back of the building and making significant noise at night. Maintenance staff installed metal “skate stopper” in response. Follow up from neighbour thank Kettle for being proactive about the concern
  - c. May 6<sup>th</sup> Received email from Kettle’s Director of Housing that the building manager of 1160 Burrard had dropped off at her office a package of material including photographs and correspondence regarding ongoing complaints and issues on their property. Package distributed via email to CAC members
  - d. May 6- received an in-house incident report from Security that the manager of the 7-11 had brought over a still photograph from their surveillance camera and was asking if security could identify the individual who is a suspected shoplifter. Security referred to VPD as shoplifting is police matter
6. Status Report and review of any unresolved complaints
  - a. 1160 Burrard- ongoing as noted
7. Other Business
  - a. Minutes of the Community Advisory Committee meeting minutes are now posted on The Kettle’s website and available for viewing by the public at [www.thekettle.ca](http://www.thekettle.ca) under Our Programs- Housing Services- Kettle on Burrard building.
8. Next Meeting
  - a. Next meeting to be held Kettle on Burrard 3<sup>rd</sup> floor boardroom on Thursday August 20, 2015 5-6 pm. Please note meeting day has changed to Thursday for this meeting