



Community Advisory Committee
Meeting Minutes
April 21, 2015

Present: Membership- Nicki McGregor (Directions), Calum Scott (Directions), Blake Chersinoff (VPD), Laurie McGrath (WE BIA), Jean Budden (St. Andrew's- Wesley United Church) Damian Murphy (Kettle), Janet Smith (Kettle), Sheryl Williamson (WECAN), Amie Anderson (ICY)

Regrets: Eliza Li (BC Housing), Charles Gauthier (DVBIA), Aleya Trott (WECH CPC), Stephen Regan (WE BIA), Genevieve Boucher (City of Vancouver), Barb Martens (VPD), Ali Gailus (VPD)

1. Review and Approve previous minutes
 - a. One typo identified. Will be corrected and sent out.
 - b. Request for more detail on turnover at Kettle on Burrard (Point 5b ii.). Will be updated and sent out.
 - c. Minutes approved as corrected

2. Old Business from previous minutes
 - a. Cst. Barb Martens would like to attend but Tuesdays are difficult with her schedule. Has asked if some meetings could be on Thursdays. Decision to have some future meetings on Thursdays.
 - b. Jean Budden (St. Andrew's- Wesley United Church) and Aleya Trott (WECH CPC) have both agreed to join. Jean Budden is present at the meeting and welcomed by the group.
 - c. Dani Pratto(Burrard Hotel) is leaving her position and will introduce her replacement
 - d. Guy O'Byrne (Medical Building) cannot join the committee at this time due to personal reasons but may possibly join in the future.
 - e. Only one spot (Community) remains on the committee. Recommendation to approach WE Senior's Network. Damian Murphy asked to make contact with the invitation.
 - f. Burrard Medical Building letter and response. Both letters distributed and read by group. Suggestion to distribute our Good Neighbour Policy to management of the building. The written policy was sent to Guy O'Byrne originally.

3. The Kettle, Directions and Partner Update
 - a. Directions
 - i. Organization is preparing for this year's 10th anniversary celebrations this Fall
 - ii. New signage to put up at entrance soon.
 - iii. Food program to be featured in an article in the Vancouver Sun tomorrow.
 - iv. Perimeter patrols ongoing and staff are documenting any "tags" and other graffiti when found.
 - v. Centre is busiest in the evenings from 4-Midnight.



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- b. ICY
 - i. Some movement of youth within the ICY floors- one suite abandoned and one pending eviction.
 - ii. New referrals for empty suites to have interviews soon.
 - iii. Stephanie Docherty has been hired to be the dedicated referral intake person
- c. WE BIA
 - i. Some reaction to St. Paul's relocation news. May be gathering support letters to keep the hospital in the neighbourhood. Kettle may write letter of support.
- d. Granville CPC
 - i. Distributed Calls for Service stats. Included addresses 1100 Burrard (7-11) and 1160 Burrard (Burrard Medical building) for comparison.
 - ii. Recent slight increase in calls for services expected and considered seasonal.
 - iii. Overall stats remain "average" for residence building this size.
- e. St. Andrew's- Wesley United Church
 - i. Church has an active Justice and Social Action Committee. Initiatives include lots of outreach in the DTES and Strathcona, senior's lunch and End Homelessness Committee.
 - ii. Homeless in West End sometimes sleep on church steps and are welcome to do so.
- f. WECAN
 - i. Neighbourhood has been "quiet" and recent changes (including opening of Kettle on Burrard) seem to have reached equilibrium.
 - ii. No complaints about Directions Youth Resource Centre.
- g. Kettle
 - i. Some movement of tenants at the building but overall allocations remain stable. When suites become vacant they are quickly filled from waitlist.
 - ii. Programs continue to be offered and are popular with tenants.
 - iii. Staff continue to conduct hourly roams inside and outside the building for safety and as part of our Good Neighbour policy. Less needles and other paraphernalia being found compared to summer 2014.
 - iv. Incidents involving tenants in the building closely mirror VPD calls for Service but have stabilized. Mostly medical and well-being calls.



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- v. One tenant who is well known in the neighbourhood is in the process of being evicted and has the potential to cause community disruption during this process.

4. Successes

a. Directions

- i. 10 year anniversary this year.
- ii. 2014/15 Year End report shows the centre has been very busy since reopening at 1138 Burrard.
 - 1. Increase from 22,000 to 38,000 visits compared to 2013/14 and increase from 500 to 881 individual intakes. These numbers only include individuals who go through formal intake so actual individual visits probably higher.
 - 2. Served 17,000 hot meals in 2014/15 and 16,000 “snacks” for a total of 33,000 participants in meal program.
 - 3. Request from committee member for snapshot of service and program stats.
- iii. Food Security initiative coming soon. Will include a “Kitchen Battle” cooking competition.
- iv. 10th floor almost fully tenanted and program running well for youth under 19. Staff on site for support and life skills work 16 hours a day. Some success with family reunification for one of the youth. Other youth going to school and active in programs.

b. ICY

- i. New office opened at 1260 Granville St. Includes full “wrap around” health services for youth with mental health and addictions aged 19-24.
- ii. Open house to be held Friday May 1st 3-5 p.m.

c. Kettle

- i. Year End report is completed and Kettle on Burrard is celebrating one year anniversary of the opening of the building.
- ii. 230 programs offered in 2014/15 with 3,384 individual participants.
- iii. Many tenant successes with some moving on to private market housing after stabilizing at the building and finding employment.
- iv. Looking forward to second growing season in the building’s community garden. Generous donation from St. Andrew’s- Wesley United Church will help to purchase garden tools and other needed items.



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5. Community Impact Notifications received by The Kettle or Directions
 - a. Received one complaint from Burrard Hotel concerning a tenant from the building who has been spreading bird seed in front of the building which is attracting wild animals. In response to the complaint Housing Program staff have addressed the issue with tenant reminding them that it is against the law to do this. Granville CPC also helped in educating the tenant about the issue. Instances of this behaviour have stopped.
 - b. One complaint about debris and other paraphernalia being left in the planters around the Medical Building. Both Kettle and Directions' staff are looking for this during outside roams.

6. Status Report and review of any unresolved complaints
 - a. None.

7. Other Business
 - a. Minutes of the Community Advisory Committee meeting minutes are now posted on The Kettle's website and available for viewing by the public at www.thekettle.ca under Our Programs- Housing Services- Kettle on Burrard building.

8. Next Meeting
 - a. Next meeting to be held Kettle on Burrard 3rd floor boardroom on Thursday June 11, 2015 5-6 pm. Please note meeting day has changed to Thursday for this meeting.